

## CUSTOMER SATISFACTION SURVEY

Company Name:	
Name:	
Position:	
Date Completed:	

Please mark the option that best represents your satisfaction as an Amacs customer. Amacs was formed in December 2011 as a result of the merger of ACS Separations and Mass Transfer and Amistco Separations Products, Inc.

	Excellent	Good	Average	Needs Improvement
Customer Service Performance	●	●	●	●
Quality of products	●	●	●	●
Billing/Invoicing/Credits	●	●	●	●
Understanding your needs	●	●	●	●
Willingness and ability to satisfy a complaint	●	●	●	●
On time deliveries	●	●	●	●
Competitive pricing	●	●	●	●
Quotation response time	●	●	●	●
Technical support	●	●	●	●

CommentsÁ \_\_\_\_\_

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